

| Sr. No. | Description   | Time-limit for issuance of demand notice after receipt of application | Time-limit for provision of connection after payment of demand notice. |
|---------|---|---|--|
| 1.      | For supply at voltage level upto 400 V and load upto 15 kW                              | 10 days   | 20 days  |
| 2.      | For supply at voltage level upto 400 V and load above 15 kW but not exceeding 70 kW.    | 15 days   | 38 days  |
| 3.      | For supply at voltage level upto 400 V and load above 70 kW but not exceeding 500 kW.   | 15 days   | 58 days  |
| 4.      | For supply at voltage level 11 or 33 kV and load above 500 kW but not exceeding 5000 kW | 30 days   | 76 days  |
| 5.      | For supply at voltage level 66 kV and above for all loads.                              | 45 days   | 451 days   |

**Explanation:**

"In case the distribution company does not take the required action within the stipulated time prescribed in the above table, the distribution company shall have to give reasons for each day delay in writing to the consumer with a copy to the Authority; the Authority may accept or reject such reasons. However, the delay shall not absolve the distribution company from the obligation to complete the required action (i.e. issuance of demand notice or provision of connection, as the case may be)".

[No. SPD-01/3542.]

**SYED SAFEER HUSSAIN,**  
*Registrar.*